Our Town
Weekly Update

A Message from the Manager – James Gantt

Our Nations Motto, “In God We Trust”

In February of 2019, Town of Burgaw Commissioners approved a resolution to have the national motto of the United States, “In God We Trust”, displayed in the Town of Burgaw Boardroom, town owned buildings, vehicles, and equipment. These words have been on US Currency since 1864 and was officially adopted as the United States motto on July 30, 1956 shortly after our nation led the world through the trauma of World War II.

We are pleased to announce the Town of Burgaw staff has been working over the past year to design and place our national motto, “In God We Trust” in the Commissioner’s Meeting Room and on our vehicles. We are currently working with a company to install the sign in the Board of Commissioner’s meeting room. The Burgaw Fire Department has begun the process of placing the motto on their trucks and will be completing the last two vehicles soon.

The Burgaw Police Department has been working with a graphics vendor for designing and placement of the motto on their vehicles. This will require the removal of some other graphics on the older cars in order to make the cars uniform. The Police Department has been delayed in this process due to unforeseen vehicle maintenance issues. A number of vehicles have been out of service due to maintenance issues causing a strain on the ability to take the cars to have the decals installed properly. We are also in the process of creating a new design for decals on other town owned vehicles. We will release this new design in the coming months.

Town of Burgaw • www.burgawnc.gov • 109 North Walker Street, Burgaw, NC • 910-259-2151 • mail@burgawnc.gov
Police Department – Jim Hock, Police Chief

- On Tuesday, I attended a meeting at the Cape Fear Community College North Campus for General Law Enforcement Instructor who teach officer training. The meeting was to review protocols, update information, and plan for the upcoming requirements for state training.

- This months Chiefs/Sheriff's Meeting with Pender and New Hanover Counties law enforcement directors was held in Wilmington on Thursday. This meeting marks the end of Wilmington Police Chiefs Ralph Evangelous administration as he retires at the end of the month. Chief Evangelous has been a great resource for all of the local agencies. Congratulations to him on his well-desired retirement.

- The Police Department Administrative Assistant Daisy Ramirez is completing the final stages of the hiring process to become a sworn law enforcement officer. Daisy will remain in her current position, however, as a sworn law enforcement officer, she will be able to aide in other duties that are required to be completed by a state approved law enforcement officer. We are excited to have her continue with the Town of Burgaw, and progress in her law enforcement career.

- Thank you to the officers who assisted with traffic control and inmate security during the gas leak incident on Thursday. Dedication for those officers, who responded on their day off to assist is a display of their dedication to the citizens of Burgaw.

- We would like to remind the Town of Burgaw residents and family members of the RU Okay? program established by the Burgaw Police Department. The program calls individuals weekly to check their safety and security. The program is open to Burgaw residences who are elderly, shut ins, or just could use someone to check in on them throughout the week. Those individuals are also notified during inclement weather conditions such as hurricanes or ice storms of safety concerns. If you or a family member are interested in being added to the program, please contact the Burgaw Police Department at 910-259-4924.

Fire Department – Jim Taylor, Fire Chief

- On Thursday, the Burgaw Fire Department responded to a gas leak involving damage to a 6” gas main in the intersection of Wilmington St. and Walker St. Our crews evacuated buildings in the immediate area and worked with others to cancel evening events within that area. Additionally, we worked with the Town Manager, Burgaw PD, Burgaw Public Works, Pender County Sheriff’s Office, Pender County Emergency Management, State Highway Patrol, and Piedmont Natural Gas to ensure that we were working in a unified way to mitigate the situation to the best of our abilities. Initially, we had our four personnel working on the scene. Later on, six volunteer members came in, which gave us the ability to staff other apparatus as needed.

- The past week was an eventful one for the Department. We responded to 17 incidents including one major gas leak, one structure fire, two brush fires, and two minor fuel spills.
This week the Parks & Recreation continued to make improvements to Harrell Memorial Park. All old equipment has been removed and delivered to its new destination where it will be reinstalled in late March. Harrell Memorial Park will continue to be closed next week and should have major improvements completed in the coming weeks. Updates and announcements regarding the ribbon cutting will be released to the public once further details are received. Please contact the Parks & Recreation for further updates regarding the parks.

Tickets are available for purchase for the first Daddy-Daughter Dance on February 15th. You can purchase tickets by visiting our website under the facility rentals portion of the page. Tickets are $15 per person and are available until February 3rd at 5:00pm. Make sure to come join in on the fun that evening. Contact our office for more details.

The Parks & Recreation Committee held their annual meeting on Tuesday evening at Town Hall. We would like to welcome our newest board member, Riley Jordan, to the committee. Our meeting focused on special events and how we can conduct future capital improvements throughout the Town. The Parks & Recreation Committee will be releasing a capital improvement survey in the next couple of days to get an understanding of the interest levels for residents around Town. Please feel free to share the survey with others. Please contact the Parks & Recreation if you have questions regarding the capital improvement survey.
**Public Works Department** - Alan Moore, Director

- John, Robert and Roland performed some routine maintenance on Pump Station #2 on Monday before working on disconnects from Town Hall in the late morning. Tuesday they jetted a sewer back-up along Penderlea Highway and installed a new gate at our debris site.
- Public Works repaired a 1” water line along Cowan and Ashe Streets Wednesday afternoon.
- Willis and Lucas have been busy waging a battle against the fire ants that have set up residence downtown and along the railroad right-of-way. With the extra warm weather the insects have decided to appear in full force so it’s taken several days to get them under control. The two also helped with stump and bench removal at Harrell Park.
- Robert and John finished cleaning the cemetery fence Thursday.
- Charles, Mark and Jeremy have been participating in the C Distribution class at the Burgaw Library. They will be taking their exam in February, good luck guys!

---

**Inspections Department** - Louis Hesse

- Inspections numbers remain high with frequent roll overs. There was one Certificate of Occupancy issued this week and I’ve been notified that there were 7 more new home permit requests being brought in any day. That would bring the total new homes under construction to around 30.
- Multiple developers are working on new projects on the East side of town but problems with sewer capacity have been a challenge.
- Auto Zone plans review is underway with comments being sent to the designers.
- We had a meeting with the Hardison Builders designers on their project which should be resubmitted this week.
- Happy Tooth remodel is about half complete with occupancy of the new patient lobby and reception permitted.

---

**EMERGENCY RESPONSE**

**Phone Number**

(910) 470-0457

**Public Works On-call Person This Week is:** Charles Hall

**REMINDER:** This phone is only answered after hours, 4:30PM- 7:30AM and is for water and sewer emergencies only. Unless Public Works has been giving prior notice we cannot turn your water on due to non-payment shut off.

---

**UTILITY BILL REMINDERS**

- All utility payments are due by the 10th of the month.
- The Town allows a grace period until the 15th of the month.
- Late fees are imposed on all delinquent accounts on the 16th of the month.
- Disconnects occur on the 21st of the month for delinquent accounts.

**NOTE:** If you plan to pay around the 15th or 21st, we encourage you to make your payment by phone, visit Town Hall, or utilize the drop box. Online payments take 24-48 hours to reflect on your account in the utility billing system.

**Remember to keep your phone number updated on your utility account!**
Special Events & Notices

The following public hearings will be held on Tuesday, February 11, 2020 at 5:30PM (or thereabout) in the meeting room of the Burgaw Municipal Building located at 109 N Walker Street in Burgaw, NC. All interested parties are invited to attend, written and oral comments are welcome.

PUBLIC HEARING #1: Consideration of Text Amendments to the Unified Development Ordinance
Recommend amending the Unified Development Ordinance to include text amendments related to Condition Use Permits amending the following sections: Section 3-10: Conditional Use Permits C. Procedures (b), Section 6-2: Definitions of Basic Terms deleting retail and adding Retail Store, Section 8-2: Table of Permitted Uses to change some uses from a conditional use permit to a use by right with standards, Section 8-4: Use Standards adding standards to reflect amendments to the Table of Permitted Uses (and removing reference lettering and alphabetizing), Section 8-5: Regulations for Conditional Uses adding standards to reflect amendments to the Table of Permitted Uses.

PUBLIC HEARING #2: Early Citizen Input on FY 2020-2021 Budget
The Board of Commissioners will hold a public hearing to receive public comment regarding the upcoming fiscal year 2020-2021 Municipal Budget.

Stay IN THE KNOW
Visit our NEW website!
BurgawNC.gov

Sign up to receive notifications by EMAIL and TEXT through our online portal “Notify Me”

January 29
East Side
February 5
West Side
February 12
East Side
February 19
West Side
February 26
East Side
March 4
West Side
March 11
East Side
March 18
West Side
March 25
East Side
April 1
West Side
April 8
East Side
April 15
West Side
April 22
East Side
April 29
West Side
May 6
East Side
May 13
West Side
May 20
East Side

Our Town Weekly Update

Upcoming Recycling Pick-up Schedule

Our Town: Weekly Update

Mayor Kenneth T. Cowan
Mayor Pro Tem Wilfred Robbins
Commissioners Jan Dawson James Murphy Bill George Vernon Harrell
Town Manager James H. Gantt
Town Clerk Kristin J. Wells
Town Attorney Zachary Rivenbark

Town Hall
109 N. Walker St.
Burgaw, NC 28425
910.259-2151
mail@burgawnc.gov

Office Hours
8:00 AM - 5:00 PM
Monday-Friday

Burgaw NC
Good Times Year Round

Visit our NEW website!
BurgawNC.gov

Sign up to receive notifications by EMAIL and TEXT through our online portal “Notify Me”

Town of Burgaw • www.burgawnc.gov • 109 North Walker Street, Burgaw, NC • 910-259-2151 • mail@burgawnc.gov