A Message from the Manager – James Gantt

A few things happening in the Town of Burgaw…

First, the Town is applying for a grant from the North Carolina Department of Environmental Quality for up to $150,000 for a sewer system service level and resiliency assessment. If approved for the funding, this assessment will determine areas of concern for inflow and infiltration of ground water into the town’s sewer system. This can occur from a number of ways and impacts the capacity of the system, as well as, the costs for sewage treatment.

Secondly, the Town is currently developing a new website in order to provide a higher level of service to its citizens, business community and visitors. We are excited about this opportunity and are working hard to provide this great benefit.

Lastly, Town Commissioners and Staff will be holding a special meeting on Tuesday, October 1st to discuss current and future capital projects and needs. This gives a time for us to discuss the needs of the town and prepare to our growth in the future.

Keep Calm and Eat More Candy!

HALLOWEEN IN THE PARK

The Parks & Recreation Department & Chamber of Commerce remained busy this week making preparations for Halloween in the Park. As all hallows eve approaches, we become more excited to scare up a good time with inflatables, carnival games, face paintings, horse rides, and LOTS OF CANDY (300.5lbs to be exact). Make sure to leave your broom at the door and come celebrate the spirit of Halloween on October 19th from 2:00pm-4:00pm at Rotary Park.

We’re hiring!

Come join our team!

We offer great benefits!

Current Employment Opportunities

Permitting Technician
Patrol Officer
Maintenance Worker I
Recreation Leader (part-time)

For more information, please visit our website or contact our Human Resources Department at 663-3444.
Recycle Right NC Campaign
I have placed recycling tips and reminders in the Town Hall lobby as part of the Recycle Right NC campaign. Information has also been shared on our website, as well as sharing information directly from the Recycle Right NC Facebook group that the town is a part of. Decals provided by the campaign are also in the lobby for anyone who would like to pick one up to show support of the campaign.

Check out this week’s recycling tip:

Please screw on caps!

No lids. Place in trash!

GET CART SMART
YES, PLEASE NO, THANKS
Prepare your recyclables for the recycling bin and recycle right by knowing the difference between these tricky items!

Clerk’s Corner – Kristin Wells

Special Board of Commissioners Meetings
Monday, September 30, 2019
8:00 AM
Tuesday, October 1, 2019
9:00 AM

Reminders:
• Kristin will be on vacation October 2 - October 4.
• Kim will be on vacation October 4 - October 14.
• Kristin will be attending her final Clerk Academy session October 21 - October 25.

Parks & Recreation – Cody Suggs

We made plans this week to host Tennis Camp in the month of October for kids between the ages of 7-12. The camp will occur October 21st-25th at the tennis courts at Harrell’s Park and will cost $30 for the entire week. A $10 per day option is also available for participants who are not available the entire week. Residents can register for the camp at Town Hall between the hours of 8:00am-5:00pm. All equipment for the camp will be provided by the Parks & Recreation; however, participants are welcome to bring their own personal items. Times for the camp will be between the hours of 5:00pm to 6:00pm. For more information contact (910)-300-6401.

We also worked this week to get an idea of where we need improvements at our local playgrounds. A representative from Barr’s Recreation met with the Parks & Recreation to discuss improvements at Harrell Park and how the Town of Burgaw qualifies for a matching grant for a new playground structure. It was determined during that meeting that Harrell Park is in need of significant improvements in certain areas. Proposals for the matching grant from Barr’s Recreation will be presented to Town Commissioners at the capital improvement meeting on October 1st.

The Parks & Recreation also worked this week to get repairs made inside the Burgaw Incubator Kitchen and Train Depot. The refrigerators in both the Incubator Kitchen and Depot are now up to speed and working just fine. Further improvements are scheduled and should be completed by the end of next week. The Train Depot and Community House were also rented at max capacity last weekend. Rentals have become more frequent as we transition into the Fall season.
Thank you to all of our residential customers for timely payment of your monthly utility bill!

The Town Board of Commissioners adopted a policy change which allowed our billing department to refund deposits to those customers with at least two years of good payment history. These refunds were posted to the utility account of eligible customers in early September 2019. As a result, some of you will have a credit on the bill you receive this week. A credit balance does not require a payment at this time.

**Utility Billing Payment Options**

1. **Automatic Draft:** To avoid late fees, have your bill automatically drafted from your checking or savings account on the 15th of each month. Contact Customer Service to set this method up on your account.

2. **Pay Online:** For a small convenience fee, pay your bill from the comfort of your home online at www.townofburgaw.com.

3. **Mail a check or money order:** Attention Utility Billing, 109 North Walker Street, Burgaw NC 28425.

4. **Dropbox:** Can’t make it by Town Hall during business hours? No problem! Place a check or money order in our yellow drop box located in the parking lot.

5. **By Phone:** For a small transaction fee, you can pay your bill over the phone by calling our Customer Service Representative at 910-663-3445.

6. **Come See Us:** We love to see our customers! Stop by Town Hall Monday through Friday, 8am-5pm to make your payment by cash, check, money order, or credit/debit card.

**UTILITY BILL REMINDERS:**

- All utility payments are due by the 10th of the month.
- The Town allows a grace period until the 15th of the month.
- Late fees are imposed on all delinquent accounts on the 16th of the month.
- Disconnects occur on the 21st of the month for delinquent accounts.
Weekly Happenings:

- John, Robert and Roland finished up the Ashe Street drainage project on Monday, they also replaced a faulty water meter at Pender Memorial Hospital.
- Wednesday was hot spot day, John and Robert went around town checking and jetting the known problem spots in our sewer system to make sure everything keeps flowing. This is part of the routine maintenance that we perform monthly on the system.
- On Thursday, it was all hands on deck fixing a water main leak on Bridgers Street.
- Greenery team focused on town buildings this week. Mark, Ben, Lucas and Willis trimmed and mowed sewer right-of-ways, wells, lift stations and around Town Hall.

MOSQUITO SPRAYING
We have had several calls about mosquitos this week. Public Works sprays for mosquitos Tuesday nights and has been for the past several weeks. We will continue to do so until the mosquito populations start to die down due to colder weather.

Monitor your water usage by signing up for Eye On Water!

Eye on Water is a free service that comes with your water bill! It can help you track your water usage and alert you when a potential leak starts. Signing up is simple, use the link below and it will walk you through step by step on how to set up this service.

https://eyeonwater.com/signup
PUBLIC HEARINGS SCHEDULED

The following public hearings will be held on Tuesday, October 8, 2019 at 5:30PM (or thereabout) in the meeting room of the Burgaw Municipal Building located at 109 N Walker Street in Burgaw, NC. All interested parties are invited to attend, written and oral comments are welcome.

Public Hearing #1. Consideration of amending a conditional use permit case #2018-05-3229-73-1647 for condition #3, “Applicant shall pave the area to the right of the building to the dumpster and it will be used for off-street loading and unloading” and amending to a gravel lot to enable the storm water to be absorbed. The applicant petitioned the town for a conditional use permit for a “Restaurant, Full Service” use in the B-2 Highway Business zoning district to be located at 211 US Highway 117 South (PIN 3229-73-1647-0000) within the Town of Burgaw corporate limits.

Public Hearing #2. Consideration of an amendment to the official Town of Burgaw Zoning Map rezoning a 19.12 and 11.09 acre tracts located along Hwy 117 N across from Ed Cowan Road from RA to R-12 – C21. The proposed R12-C2 district would cover 30.21 acres and further identified as parcel ID numbers 3320-5-3383-0000 and 3320-50-6183-0000.

Public Hearing #3. Consideration of voluntary annexation of property owned by WLS Properties, Inc. located adjacent to and east of US Hwy 117 at its intersection with Ed Cowan Road consisting of 30.21 acres, more or less, named tracts 1 and 2, further identified as parcel ID numbers 3320-5-3383-0000 and 3320-50-6183-0000.

Upcoming Recycling Schedule

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<th>East Side</th>
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<td>October 9</td>
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<td>October 23</td>
<td>October 16</td>
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<td>November 6</td>
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HALLOWEEN IN THE PARK

SATURDAY, OCTOBER 19TH
2:00 PM – 4:00 PM
ROTARY PARK

Carnival games, inflatables, food, costumes and candy!

Bring the whole family for an afternoon of fun!